



How Our Spillage

Cleaning Service



works



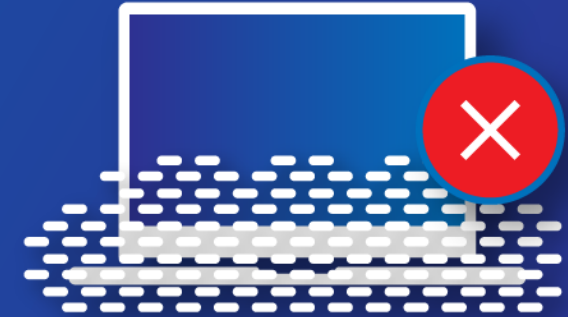
Do's & Don'ts



Don't attempt to switch or power on the device even when the exterior is already dried.
(Possible short-circuit causing extended damages)



Don't attempt to charge the device



Don't attempt to put your device in uncooked rice (Minerals in rice will end up corroding the PCB board. This effect will offset any benefits you gain from absorbing the moisture out).

Do's & Don'ts



Do tilt at an angle (e.g. inverted **V**) to let the liquid (**non-sugary**) drip out. Follow by drying with hairdryer.



Do gently wipe with a dry cloth and dry it under room temperature.



Do send to Professional ASAP within 72hrs
(Result higher survivor rate:
80%~90%)

Cleaning Process:

1



In-depth Diagnosis

We'll check for level of damages and corrosion

If <50% of recovery, we stopped right there and return you with:

NO CHARGES

2



Proceed chemical cleaning

Clean with (Isopropanol 99% Alcohol) solution to remove or displace spill & corrosion - exclude Keyboard, Storage drive, etc.

3



Dry with Electron Thermostat oven

Min. 4hrs drying @ 101°C.

4



Final Evaluation

3 Possible results.

4a

NO other damages found

\$149 only

4b

Additional damages found
- too costly to repair

\$60 only

4c

Additional damages found
- proceed to repair

\$149 + \$XX
(for parts).

F.A.Q

Q. Will my data be lost on the device?

A. With Water Repair, there is less than 10% chance that your data may be lost after the repair. We try to make it work without losing the data. Sometimes even if the repair fails you might be able to get the data.

Q. How much time does it take?

A. It takes 4-5 days for the whole cycle of diagnostics, repair & testing.

Q. What are the successful rates of cleaning?

A. For plain water spillage, we have a 90% success rate if send to us within 72hrs.