



# Recover Your Data & Memories

**FREE EVALUATION**



## SOFTWARE FAULT

**\$199\***



Accidentally  
deleted  
files

## FIRMWARE FAULT

**\$499\***



Cracked  
head,  
deadhead

## HARDWARE FAULT

**\$799\***



Bad  
Sectors



Scratch or  
drive have  
weird noise

## READING HEAD FAULT

**\$1099\***



Unable  
to detect

*\*Price valid only for Mechanical Harddisk  
recovery, for recovered capacity up to 2TB.  
+\$50 per TB for recovered capacity above 2TB.*

# Do's:



**Do** try to back up important data on a daily or weekly basis



**Do** try reconnecting external drive to other working system



**Do** turn off system, when hear any clicking / grinding noise from hard disk



**Do** install an effective antivirus program to scan and remove viruses

# Don'ts:



**Don't** make attempts to recover lost data by yourself



**Don't** store new files after data loss as this can overwrite the deleted / lost files

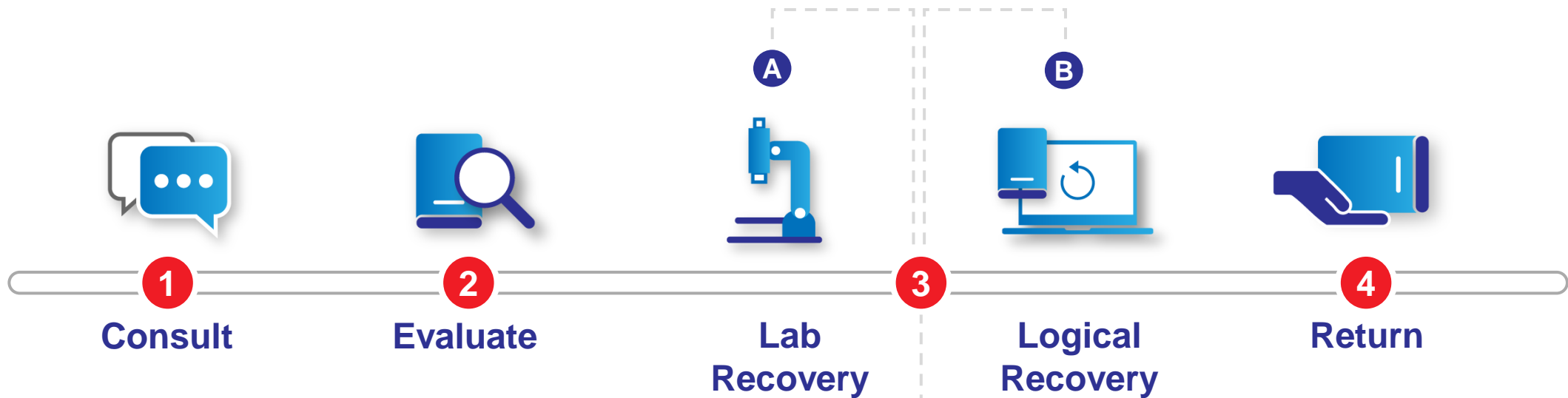


**Don't** try to open up physical damaged hard disk



**Don't** place hard disk in freezer and then try to spin it up

# Recovery Process:



Should we be unsuccessful in recovering the data you need due to severe media damage; you won't be charged a recovery fee.

# F.A.Q

**Q.** Can all lost data be retrieved?

**A.** There are occasions when damage to the data is permanent and a complete recovery is not possible. However, it is rare that absolutely no data is retrievable.

**Q.** What is the turnaround time for data recovery?

**A.** Turnaround times vary and depend on many factors, including:

- The degree to which the data is fragmented or corrupt
- The degree of media damage and how long it takes to read the entire drive to make a mirror image

**Q.** What is Logical Recovery?

**A.** A fully working hard drive, where data was lost due to accidental user actions, a crash by an application or the OS, or even partitioning/formatting of the hard drive by mistake.